



Complete patient support every step of the way



Award-winning support for users and their caregivers

Meet nCompass™ Care Coordinator, Kate



Your Care Coordinator will be your first contact from nCompass.

From your first question about the Optune Lua™ System and throughout your treatment, a Care Coordinator, like Kate, provides customized phone support based on your needs. They can provide resources and discuss:

- Optune Lua and how it works
- Benefits and side effects of Optune Lua
- How nCompass will work with your insurance plan to minimize your cost for Optune Lua, regardless of your financial situation
 - The cost of Optune Lua is different for each person and is based on income, insurance, and other factors

Once you've started Optune Lua, your Care Coordinator will provide phone support throughout treatment and be available 24/7 for:

- Reordering supplies
- Questions about Optune Lua
- Technical support
- Travel tips and resources

Important Safety Information

What is Optune Lua™ approved to treat?

Optune Lua is a wearable, portable, FDA-approved device indicated for the treatment of adult patients, with unresectable, locally advanced or metastatic, malignant pleural mesothelioma (MPM) to be used together with standard chemotherapy (pemetrexed and platinum-based chemotherapy).

Who should not use Optune Lua?

Optune Lua is not for everyone. Talk to your doctor if you have:

- **An implanted electronic medical device including a pacemaker, implantable automatic defibrillator, etc.**
Optune Lua has not been tested in people with implanted electronic devices, which may cause the devices not to work properly
- **A known sensitivity to conductive hydrogels** (the gel on the arrays placed on the upper body like the ones used on EKGs). When Optune Lua comes into contact with the skin, it may cause more redness and itching or may rarely cause a life-threatening allergic reaction

Do not use Optune Lua if you are pregnant or are planning to become pregnant. It is not known if Optune Lua is safe or effective during pregnancy.

What should I know before using Optune Lua?

Optune Lua should only be used after receiving training from qualified personnel, such as your doctor, a nurse, or other medical staff who have completed a training course given by Novocure®, the maker of Optune Lua.

- Do not use any parts that did not come with Optune Lua sent to you by Novocure or given to you by your doctor
- Do not get the device or transducer arrays wet
- Please be aware that Optune Lua has a cord that may cause tripping when connected to an electric socket
- If you have an underlying serious skin condition on the upper body, discuss with your doctor whether this may prevent or temporarily interfere with Optune Lua treatment

What are the possible side effects of Optune Lua?

Most common side effects of Optune Lua when used together with chemotherapy were low red blood cell count, constipation, nausea, tiredness, chest pain, fatigue, skin irritation from device use, itchy skin, and cough.

Other potential adverse effects associated with the use of Optune Lua include: treatment related skin irritation, allergic reaction to the plaster or to the gel, electrode overheating leading to pain and/or local skin burns, infections at sites of electrode contact with the skin, local warmth and tingling sensation beneath the electrodes, muscle twitching, medical device site reaction and skin breakdown/skin ulcer.

Talk to your doctor if you have any of these side effects or questions.

Please visit OptuneLua.com for Optune Lua Instructions For Use (IFU) for complete information regarding the device's indications, contraindications, warnings, and precautions.

Caution: Federal law restricts this device to sale by or on the order of a physician. Humanitarian Device. Authorized by Federal Law for use in the treatment of adult patients with unresectable, locally advanced or metastatic, malignant pleural mesothelioma concurrently with pemetrexed and platinum-based chemotherapy. The effectiveness of this device for this use has not been demonstrated.

nCompass™ team members support you from the start and throughout your treatment with Optune Lua

Welcome Call

You will receive a call from your Care Coordinator to discuss next steps and answer your questions

Educational Materials

To help you prepare for treatment, educational resources and tools will be delivered to you after your prescription is sent to Novocure®

Starting Optune Lua

To get you started, your DSS provides training to you and your caregivers

Ongoing Support

nCompass provides ongoing support and education, as needed, throughout treatment

Your Device Support Specialist (DSS) will provide in-person support to get you started.

A DSS, like Matt, will call you to make an appointment to start Optune Lua. At this start visit, your DSS will:

- Deliver Optune Lua and the supplies you need
- Demonstrate how to use the device, supplies, and accessories

Your DSS will provide support throughout treatment either in person or by phone and will contact you to:

- Review your time on Optune Lua each month
- Check in on your experience
- Offer tips and resources

Meet nCompass™ DSS, Matt



Your nCompass™ team is available 24/7 to:

- Troubleshoot and resolve technical issues
- Reorder supplies
- Offer resources and tips for using Optune Lua
- Answer ongoing questions*

For questions, troubleshooting, and supplies



Call us 24/7:
1-855-281-9301 (toll free)



Email us:
support@novocure.com

Translation is available in over 240 languages.

For more information, visit [OptuneLua.com](https://www.optunelua.com)



*nCompass cannot provide you with medical advice. Consult with your doctor for medical-related questions.

Patient images reflect the health status of the patient(s) at the time each photo was taken.