

nCompass® Support Basics

What do I do if my patient receives unfavorable letters from their insurance company (eg, denial letters)?

Your patient should not be concerned by these documents, as they are commonly sent. nCompass will continue to work with your patient's insurance company. Please have your patient reach out to nCompass regarding specific insurance questions.

Can an nCompass team member interact with my patient before a prescription is written?

Yes. Patients and caregivers can ask questions about Optune Lua® by calling nCompass, even without a prescription. A Device Support Specialist (DSS) may educate your patient considering Optune Lua by addressing any potential equipment or lifestyle questions.

What supporting documents should I include as part of the prescription?

Supporting documents needed to process the prescription include: face/demographics sheet; copy of patient insurance card; medical records (history and physical); clinical notes; and patient's computed tomography (CT Scan).



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nCompass®: an award-winning support program with comprehensive services for your patients using Optune Lua®

Reimbursement assistance

- Supports your patients and your practice through the reimbursement process, starting with an investigation of benefits

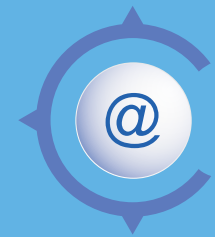
Customized support based on patient or caregiver needs, including

- In-person device education
- Resources and tips for using Optune Lua
- Technical support via phone
- Reordering supplies

Contact nCompass for all your patients' Optune Lua support needs



Call us any time of day:
1-855-281-9301 (toll-free)



Or email us:
support@novocure.com

Novocure is not permitted to provide medical advice to patients. All patients with medical questions will be referred back to their healthcare provider.

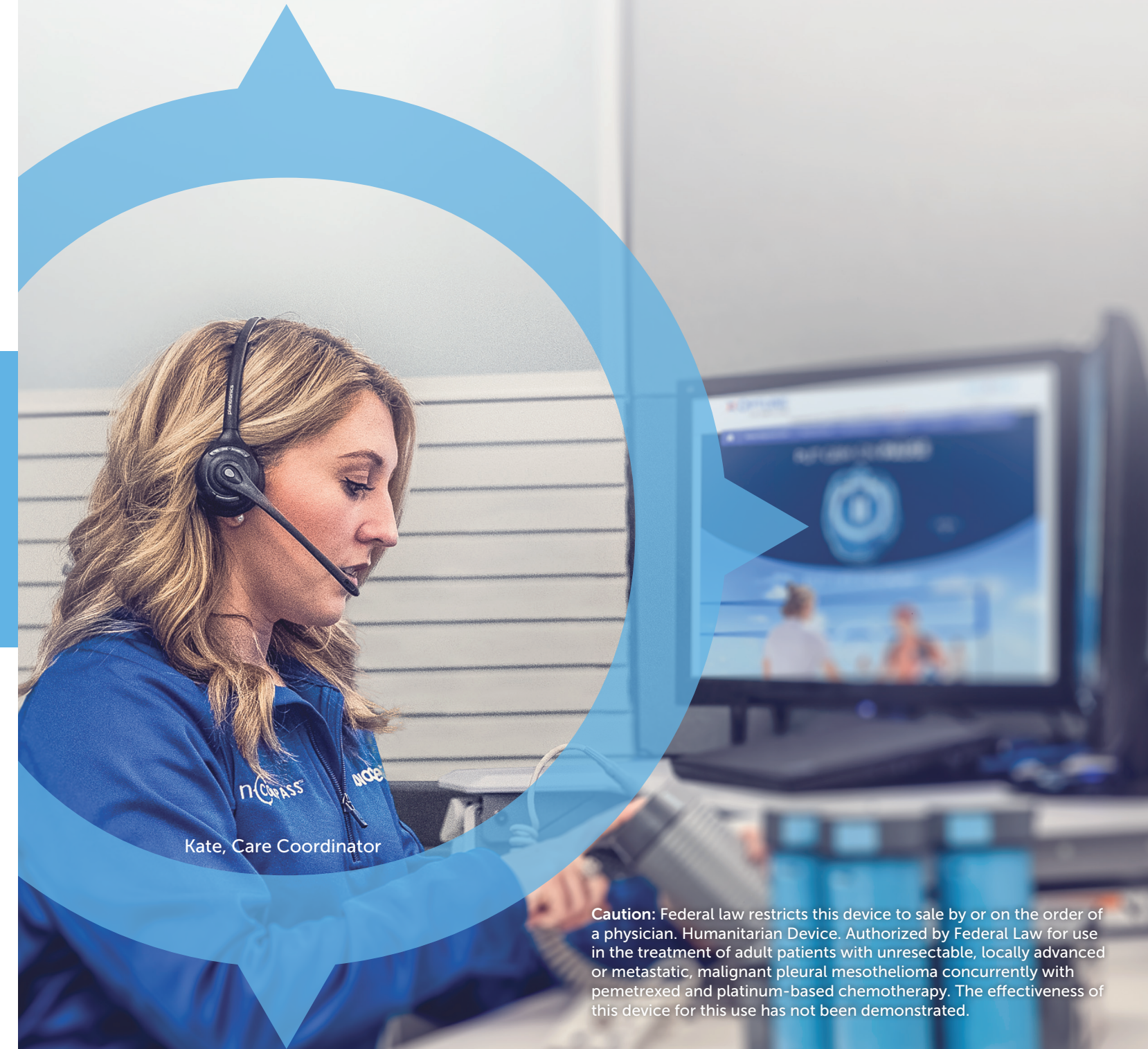
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Partnering with your patients and practice at every step of the journey

This brochure highlights the nCompass services available to help your patients using the Optune Lua® System



Kate, Care Coordinator

Caution: Federal law restricts this device to sale by or on the order of a physician. Humanitarian Device. Authorized by Federal Law for use in the treatment of adult patients with unresectable, locally advanced or metastatic, malignant pleural mesothelioma concurrently with pemetrexed and platinum-based chemotherapy. The effectiveness of this device for this use has not been demonstrated.

Meet the nCompass® team members assisting you and your patients from prescription through treatment

HCP Points of Contact



HCP Coordinator (HCPC)

- Manages prescription process and supportive documentation
- Updates your practice on your patient's prescription status, as desired



Case Manager

- Works with your patient's insurance plan and identifies resources and programs to minimize the cost for Optune Lua®, regardless of their financial status

Patient Points of Contact



Care Coordinator (CC)

- Provides 24/7 technical support via phone or email
- Manages supply reorders for delivery to patients
- Offers travel resources and tips



Device Support Specialist (DSS)

- Provides live ongoing education and support to your patients
- Sends monthly Optune Lua usage reports to your practice and provides tips to your patients to help optimize their time on Optune Lua



nCompass® offers services to help your patients start Optune Lua®

Optune Lua Prescription and Benefits Review

- Your office completes an Optune Lua Prescription Form and sends all supportive documentation
 - Supportive documentation and prescription are processed*
 - Benefits investigation begins on behalf of your patient

Resource Kit and Array Layout

- Your patient receives a resource kit that contains tools to help prepare them for starting Optune Lua and integrating it into their lives
- Customized array layout map and measurements are sent to your practice prior to treatment initiation

Welcome Calls

- CC makes Welcome Call(s) to patient or caregiver, to help familiarize them with Optune Lua and discuss their out-of-pocket costs

Starting Optune Lua

- DSS delivers Optune Lua to your patient's home or your practice and provides in-person training at treatment start*
- DSS informs your practice once your patient initiates Optune Lua

*No-contact, and virtual options also available

nCompass provides ongoing support and education, as needed, throughout treatment

Indications For Use

Optune Lua® is indicated for the treatment of adult patients with unresectable, locally advanced or metastatic, malignant pleural mesothelioma (MPM) to be used concurrently with pemetrexed and platinum-based chemotherapy.

Important Safety Information

Contraindications

Do not use Optune Lua in patients with implantable electronic medical devices such as pacemakers or implantable automatic defibrillators, etc. Use of Optune Lua together with implanted electronic devices has not been tested and may lead to malfunctioning of the implanted device.

Do not use Optune Lua in patients known to be sensitive to conductive hydrogels. Skin contact with the gel used with Optune Lua may commonly cause increased redness and itching, and may rarely lead to severe allergic reactions such as shock and respiratory failure.

Warnings and Precautions

Optune Lua can only be prescribed by a healthcare provider that has completed the required certification training provided by Novocure®.

The most common ($\geq 10\%$) adverse events involving Optune Lua in combination with chemotherapy were anemia, constipation, nausea, asthenia, chest pain, fatigue, medical device site reaction, pruritus, and cough.

Other potential adverse effects associated with the use of Optune Lua include: treatment related skin toxicity, allergic reaction to the plaster or to the gel, electrode overheating leading to pain and/or local skin burns, infections at sites of electrode contact with the skin, local warmth and tingling sensation beneath the electrodes, muscle twitching, medical device site reaction and skin breakdown/skin ulcer.

If the patient has an underlying serious skin condition on the chest, evaluate whether this may prevent or temporarily interfere with Optune Lua treatment.

Do not prescribe Optune Lua for patients that are pregnant, you think might be pregnant or are trying to get pregnant, as the safety and effectiveness of Optune Lua in these populations have not been established.

Please visit [OptuneLua.com](https://www.optunelua.com) to see the Optune Lua Instructions For Use (IFU) for complete information regarding the device's indications, contraindications, warnings, and precautions.

*It is important to note that incomplete prescriptions will be returned for updating.